

# Polycom Global Management System

Software for intelligent system management of large to small conferencing networks



- ▼ Protect your investment—Global Management System software allows you to manage and maintain your ViewStation network from a central point to insure integrity and operation of all systems
- Prevent downtime of conferencing network troubleshoot your network problems from a central location before they reach the end-user
- Enhance network reliability—identify and resolve network problems quickly and cost effectively
- ▼ Enterprise-wide directory services—dial any system worldwide on the network simply by name



Bringing order to global conferencing networks. Polycom® Global Management System™ (GMS) is a client/server software tool designed to enable and support centralized management of your enterprise-wide Polycom IP connected conferencing network. GMS software offers an intuitive, easy-to-use management solution to ensure you get the most effective use of your investment in videoconferencing. As an IT or Telecom manager, you can now globally maintain, manage and update small or large networks of ViewStations™ from your local desktop and minimize the time spent maintaining and managing your videoconferencing infrastructure. Polycom GMS is scalable and modular, providing a framework for your group conferencing network to grow.

GMS software has two major components. The Global ViewStation Management (GVM) module provides real-time monitoring, management and control of your ViewStation network. With GVM, administrators have a bird's-eye view of the ViewStation network for real-time status, error reporting and activity. With the Global Address Book (GAB) module, ViewStations can "see and be seen" on the network, enabling one-button dialing anywhere in the world. GAB automatically captures and updates ViewStation dialing information, country codes and dialing rules, so calling anywhere in the world is as simple as selecting a name from a phone directory.

Polycom GMS provides IT or Telecom administrators a reliable, full-featured solution for managing their global conferencing network.





# **Global ViewStation Management Console**

## ViewStation monitoring provides real-time network status

- ▼ Monitor and view all systems on the network at a glance
- ▼ Be alerted when users report network errors, when ISDN lines or IP connections have timed out, or when users need assistance
- ▼ Real-time monitoring allows administrators to view all users in a call and to address network issues before users are affected

# ViewStation management streamlines remote management

- ▼ Directly access ViewStations to configure systems or update software remotely
- Launch calls and view sites remotely to confirm connection



## Global Address on ViewStation

## Quick access and dialing of any ViewStation on the network

- ▼ Global Address Book (GAB) provides real-time electronic phone directory to ViewStations on the network
- ▼ Delivers real-time updates of new ViewStation addresses on the network
- ▼ Provides simple, one-button dialing with intelligent dialing rules applied; users will no longer search for video addresses and/or call the administrator when a video number cannot be located-now they're able to simply dial by name



#### **Global Address Book Console**

## Windows interface for management of ViewStation addresses on the network

- ▼ Supports up to 50,000 address book entries including either dynamic or fixed addresses (IP addresses, ISDN numbers or phone numbers)
- ▼ Automatically applies in-country and international dialing rules
- ▼ Archives, edits, imports, exports and creates static address books: administrators can manually enter from their PC into a file any system name and phone number they want included in the Global Address Book-even if the number is for a system not located on the network

# **Technical Specifications**

# Client/Server application

Supported clients: ViewStation SP, ViewStation 128, ViewStation 512, ViewStation V.35, ViewStation DCP, ViewStation MP with ViewStation 5.5 software release

#### Operating system

Windows 98 or Windows NT 4.0 with Service Pack 3 or higher

#### Hardware

Pentium II 233 MHz (supports 1-50 managed systems) Pentium II 400 MHz (supports 50+ managed systems) 128MB RAM (supports 1-50 managed systems) 256MB RAM (supports 50+ managed systems) 120MB free disk space

#### Web browser

Internet Explorer 4.0 or higher Netscape® Navigator 4.0 or higher

# Recommended platform

Intel® Pentium® II 400 MHz running Windows NT® 4.0, SP3 or greater

### Connectivity

TCP/IP; Interface to ViewStation via embedded Ethernet hub Global Address Book support

Public or private network addresses

Fixed or dynamic IP video addresses

ISDN, or other circuit-switched video numbers

Phone numbers

Note: The shipped package contains shrink-wrapped software with GMS Version 1.0 CD with server software, electronic User Guide and quick set-up guide.

ViewStation client software version 5.5 can be found on www.polycom.com



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